

New versions of Microsoft Windows have added a couple quirks to installing FastBreak (and FastGraph), but if you follow the follow guideline you shouldn't have any problems.

For all Versions of Windows

1. Verify that **FastTrack** is properly installed and you can launch the FastTrack Charting program.
2. We recommend you do at least one FastTrack data update prior to installing FastBreak/FastGraph
3. Find the file FT4WIN.INI in the FT folder. Open the file using Notepad and verify the following lines are in the file:

```
[ACCOUNTINFO]
ACCOUNT=XXXXXXX
PASSWORD=YYYYYYYYY
```

Where XXXXXXXX is your FastTrack account number, and YYYYYYYYY is your FastTrack password. **NOTE:** *Sometimes there are several blank lines at the beginning of the FT4WIN.INI file. This gives the appearance that the file is empty so be sure to page down to the bottom of the file where you will likely find the account number.* If these two lines are missing (This often happens if you have recently installed FastTrack on your computer) add them to the beginning of the file and save the file.

Windows 7, Windows 8 & Windows 10

(If you don't do this step you will get the error message "Resize 53 File not found" when you try to launch the program)

Search for the file FASTTRACK.DLL in the FT folder and subfolders. There may be multiple copies of the DLL file. Select the file with the most recent modified data.

- a. If you have 64-bit Versions of these operating systems: Copy (**not move!**) FASTTRACK.DLL to the following folder: Windows\SysWOW64
- b. If you have 32-bit versions of these operating systems: Copy (**not move!**) FASTTRACK.DLL to the following folder: Windows\system32

All Versions of Windows 7

During installation you may get a message about a missing file, click Ignore and the program will install.

After FastBreak Installation – Verify you have latest upgrade

1. Verify FastBreak can launch and execute
2. Go to menu: Help/About and check version number
3. Go to the Edge Ware upgrade site: <http://www.edge-ware.com/upgrade.htm>
4. If there is a more recent version upgrade follow the instructions for downloading the upgrade

Final Advice

If in the end you have problems don't try to uninstall and reinstall. That can result in additional issues. Please email us at email2ew@edge-ware.com and provide the following details:

1. Your name
2. The version (V6 Standard, V5 Pro etc.) of FastBreak you are trying to install.
3. The FastTrack account number written on the FastBreak installation CD
4. Your Windows operating system (please specify if 32 or 64-bit).
5. The specific error you are getting.